

A Study on Job Stress Among Private Security Guards in Select Areas of Chhattisgarh

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ABSTRACT

Everyone in today's culture and corporate environment is stressed out as a result of the increased competition. According to the definition of stress, it is "the force, pressure, or force exerted on a material, object, or person that resists these forces and attempts to sustain its unique state." Stress is the body's physical and emotional response to changes, circumstances, and events in a person's life. The harmful physical and emotional responses that arise when a worker's abilities, resources, or needs do not match the demands of the job are known as occupational stress. In addition to increasing life's difficulties, work stress negatively impacts security guards' health. Due to prolonged periods of time spent awake, security guards experience stress from an early level, which increases their mental tension. hence this study is based on job stress among private security guards in Raipur city.

KEY WORDS: Security Guards, Private, Job stress

INTRODUCTION

Job stress, within the context of workplace health, refers to a physiological condition in which work-related duties and responsibilities become burdensome and overwhelming to the point that it imposes unhealthy effects on the mental and physical wellness of employees. The workplace is often a breeding ground for stressful situations because of the relative high expectations and priorities assigned by employers. The clash of multiple personality types between employees and the fear of losing a source of income can also factor into creating job stress.

One of the most demanding occupations is that of a security guard; they must manage challenging situations with professionalism. To defend your company, you should engage expert security guards. Hiring a security guard implies that you are putting your workers and business security in their hands. So, you feel they are well-trained and have the finest expertise to deal with tough situations. The main reason you employ a security team is because you are concerned about the possible danger to your company's reputation.

Well qualified security professionals is the first step in keeping the client's business secure. Dangerous circumstances can arise at any moment and in various ways. As a result, choosing a security crew that has been trained to manage these difficult situations will assist you in protecting your organization. Security guards will face a variety of challenging scenarios throughout their tenure. Different firms confront different security concerns, but one thing remains constant: learning how to manage these stressful situations is critical.

OBJECTIVE

- To analyze the factors causing job stress among private security guards in select areas of CG.

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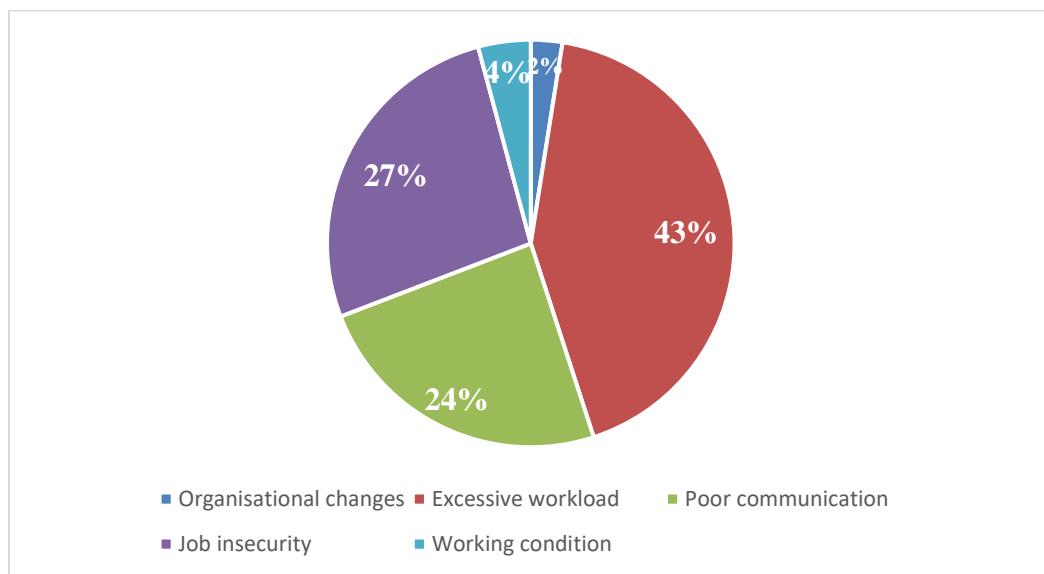
- To understand the problems faced by security guards in select areas of CG.

RESEARCH METHODOLOGY

This study is based on empirical research by conduction survey. It is purely based on primary data from 120 respondents following convenience sampling method. Simple Percentage Analysis, Ranking method, Chi-Square Test have been used as a research tool. A well-structured questionnaire was administered to analyze the factors causing job stress among security guards.

CAUSES OF STRESS	NO. OF RESPONDENT	PERCENTAGE (%)
Organizational changes	3	3
Excess workload	51	43
Poor communication	29	24
Job insecurity	32	27
Supervisor conflict	0	0
Working condition	5	4
Others	0	0
TOTAL	120	100

TABLE.NO.1
CAUSE OF SECURITY GUARDS STRESS





INFERENCE

From the table it is inferred that the maximum (43%) of the respondents are stressed due to excessive workload.

PROBLEMS FACED	1(5)	2(4)	3(3)	4(2)	5(1)	TOTAL	MEAN SCORE
Fear of being laid off or fired	69 345	13 52	18 54	4 8	6 6	120 465	3.88
Worry about poor pension	32 160	39 156	22 66	20 40	7 7	120 429	3.58
Concerned about low wages	32 160	33 132	22 66	14 28	9 9	120 395	3.29
Could be fired without reason	31 155	27 108	32 96	20 40	10 10	120 409	3.41

INFERENCE

TABLE. NO. 2
PROBLEM FACED BY THE SECURITY GUARDS

From the table it is inferred that the majority of the respondents faces the problem of fear of being laid off or fired in which the mean score was 3.88.

FACTORS	1(4)	2(3)	3(2)	4(1)	TOTAL	MEAN SCORE
Physical Factors						
Headaches	33 132	31 93	24 48	32 32	120 305	2.54
Muscle pain	33 132	42 126	32 64	13 13	120 335	2.79

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Other pain	45 180	20 60	52 104	3 3	120 347	2.89
Psychological Factors						
Feeling isolated	47 188	38 114	19 38	16 16	120 356	2.97
Negative feeling	45 180	46 138	21 42	8 8	120 368	3.07
Feeling depressed	58 232	23 69	26 52	13 13	120 366	3.05
Sociological Factors						
Unsecured of the job	36 144	48 144	24 48	20 20	120 356	2.97
Insecurity	40 160	22 66	50 100	7 7	120 333	2.78
Underemployed	39 156	21 63	37 74	23 23	120 316	2.63
Behavioural Factors						
Mind change	56 224	40 120	17 34	7 7	120 385	3.21
Memory	37 148	54 162	10 20	19 19	120 349	2.91

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Appetite	52 208	39 107	13 26	16 16	120 357	2.98
Weight loss	33 132	52 156	32 64	3 3	120 355	2.96
Sleep disturbance	35 140	29 87	32 64	14 14	120 305	2.54
Work output	64 256	15 45	24 48	17 17	120 366	3.05
Energy levels	37 148	15 45	64 128	4 4	120 325	2.71
Worry	19 76	36 108	24 48	41 41	120 273	2.28

INFERENCE

TABLE.NO.4
STRESS LEVEL OF SECURITY GUARDS

From the table it is inferred that the majority of the respondent faces stress level of mind change in which the mean score was 3.21.

Effects of stress	4(1)	3(2)	2(3)	1(4)	TOTAL	RANK
Back pain	60 60	40 80	13 36	7 28	120 204	11
Knee problem	32 32	33 66	22 66	33 132	120 296	5
Alcohol addiction	51 51	25 50	23 69	21 84	120 254	8
Breathing problem	10	25	32	43	120	



	10	50	96	172	328	3
Skin problem	9	39	10	62	120	
	9	78	30	248	365	2
Headache	32	49	4	35	120	
	32	98	12	140	282	6
Depression	45	42	25	9	120	
	45	84	75	36	240	9
Blood pressure	53	34	23	20	120	
	53	68	69	80	272	7
Getting Angry	13	14	6	77	120	
	13	28	18	308	367	1
Aching of neck and muscles	62	19	21	17	120	
	62	38	63	68	231	10
Sleeplessness	27	28	42	23	120	
	27	56	126	92	301	4
Heart ailment	63	38	11	8	120	
	63	76	33	32	204	11

INFERENCE

TABLE.NO.5

HEALTH EFFECTS OF STRESS OF PRIVATE SECURITY GUARDS

From the table it is inferred that the majority of the respondent's stress effects were getting angry.

S. N O	WO RKI NG HO URS	CAUSES OF STRESS							T O T A L
		ORGANI SATION AL CHANG ES	EXC ESSI VE WOR KLO AD	POOR COMMU NICATI ON	JOB INSE CURI TY	SUPE RVIS OR CONF LICT	WOR KING CON DITI ONS	OT HE RS	
	Less than 8hrs	1	1	3	9	0	1	0	15
	8-10 hrs	1	31	20	16	0	1	0	69



	Above 10hrs	1	19	6	7	0	3	0	36
TOTAL		3	51	29	32	0	5	0	120

TABLE.NO.6

RELATIONSHIP BETWEEN WORKING HOURS AND THE CAUSES OF STRESS

NULL HYPOTHESIS:

There is no significant relationship between working hours and cause of stress

Chi-Square Tests			
	Value	df	Asymptotic Significance (2-sided)
Pearson Chi-Square	25.166	8	.001
Likelihood Ratio	24.678	8	.002
Linear-by-Linear Association	1.230	1	.267
N of Valid Cases	120		

a. 8 cells (53.3%) have expected count less than 5. The minimum expected count is .38.

INTERPERTATION

At 8% significant level calculated value is 18.315 and the table value is 0.05. the calculated value is less than table value, therefore the hypothesis is accepted. There is no significant relationship between working hours and cause of stress by private security guards.

CONCLUSION

A large majority of private security guards entered the industry after the age of 45. They were previously engaged in other occupations and are now required to work as private security guards. Friends, family, periodicals, and self-interest provided information about private security guard jobs. They are not directly employed by any other company, but were hired by a private security firm. They are not only inexperienced in the field of private security guards, but they also lack adequate training. They do not stay with a single private security firm due to low pay and other advantages. Companies, factories, and building constructions are where they work. They were frequently required to work more than 10 hours every day.

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